



Glencoe Light and Power

Glencoe Light and Power Commission saved on the cost of their Internet and phone system by partnering locally with Nuvera.

Glencoe Light and Power's Challenge

Glencoe Light and Power Commission is a municipal electric utility company that supplies electricity to 2,800 customers in McLeod County. Municipal utilities provide energy services that are tailored to local needs. When there is an electrical problem, city personnel is quick to provide response time and take care of the issue.

With the number of customers that Glencoe Light and Power services, it was important for them to have telecommunication services that worked consistently so they could answer phone calls and keep connected. Just as they are local, they wanted a local company that would be there for them in case they had any issues.

Why They Chose Nuvera

Glencoe Light and Power began looking for a new telecom solution because they kept having issues with their previous provider. These issues happened consistently, causing problems with connectivity between employees and while trying to assist customers. The dissatisfaction had them looking for ways that they could cut costs and get local support when needed.

Simply put, Nuvera had the best products available in the local Glencoe area. Commission members knew the local Nuvera office could help them avoid the headaches that were being caused by their telecom provider.

How The Product Has Helped and Their Experience With Nuvera

After making the switch to Nuvera, Glencoe Light and Power employees quickly realized they now had the best product available in Glencoe. Their Internet service improved a lot, and with Nuvera's hosted voice solution, FlexVoice, they were provided a dependable and feature-

About Glencoe Light and Power

Industry: Public Utilities

Location: Glencoe, MN

Nuvera Solution: Internet and FlexVoice

Website: glencoelightandpower.com

rich phone system that they could count on.

The biggest advantage Commission members found they were getting from Nuvera was the ability to talk to a real person when issues presented themselves. Nuvera provided local customer support during the entire installation and setup of services, and Glencoe Light and Power knows they are just a phone call away.

“The biggest advantage in doing business with Nuvera is being able to talk to a real person when you have issues or questions. They are the best option available in Glencoe, Minnesota.”

– David Meyer, General Manager

**Let's Connect.
844.610.5300 or visit nuverabusiness.com**

