



Thanks to Nuvera's FlexVoice phone system solution, Vanity Hair's stylists never have to worry that their clients' calls will go unanswered.

Vanity Hair's Challenge

Vanity Hair is home to several independent hair stylists combining expert knowledge and skill with their extensive selection of professional products. From waxing to extensions, customers — women, men, and children — look to the experts at Vanity Hair for all their hair care needs. The group does not always have a receptionist on duty so the phones were not always being answered. With several independent stylists all working out of the same building, their phone needs were complex.

“The service has helped eliminate general messages by forwarding clients directly to their stylists. Now we don't have to worry about calls going unanswered when we are busy.”

– Dawn Stier, Owner

Why They Chose Nuvera

Vanity Hair has a history of working with Nuvera and appreciated their excellent customer service and support. They knew they could count on the 24/7 support of a great technical team. Nuvera's FlexVoice service ticked off all the boxes for Vanity Hair. The low cost, flexibility, and efficiency of the system was just what Vanity Hair was seeking.

How The Product Has Helped and Their Experience With Nuvera

Nuvera's FlexVoice provided the convenience that the independent stylists at Vanity Hair needed. The service

About Vanity Hair

Industry: Hair Care

Location: Savage, MN

Nuvera Solution: FlexVoice

Website: myvanityhair.com

forwards clients directly to their stylists, eliminating the frustration of not being able to get in contact.

With FlexVoice, you can designate a single phone number for all incoming and outgoing calls, regardless of which phone you are currently using. You can also simultaneously ring calls to your work number on other unique phone numbers, such as your cell or home phone. This was an ideal way to handle calls for the several different stylists.

“(Nuvera has) excellent customer service and support.”

– Dawn Stier, Owner

Let's Connect.
844.610.5300 or visit nuverabusiness.com