



F&M Insurance Agency

Nuvera's workstation solutions and Managed Services saved F&M Insurance Agency time and headaches.

F&M Insurance Agency's Challenge

F&M is an independent insurance agency with locations in Springfield and Morgan, Minnesota. They recently went online with their agency management system, which gave them the opportunity to upgrade their individual workstations. The conversion to online allowed them to eliminate two servers and onsite backup; however, they still needed to be able to connect with the Morgan location. By updating their workstations, F&M was looking to add dual monitor computers, online file backup, a hosted email server, antivirus and firewalls. They also wanted to transfer their domains.

"Nuvera's technicians were knowledgeable. We had minimal down time, which is important when our agency management system and the majority of our companies are online."

– Kaye Richert, System Administrator

Why They Chose Nuvera

F&M liked the fact that Nuvera was a local solutions provider, which saved them the added expense of mileage, motels, and meals for technicians from a company out of a larger metro area. They appreciated that all aspects of the upgrade were covered by Nuvera and their Sales Team, from ordering and setup of the computers and software to the system switch over. This allowed them to stay focused on their own business. The technicians were very knowledgeable, which led to minimal downtime during the switch.

**Let's Connect.
844.610.5300 or visit nuverabusiness.com**

About F&M Insurance Agency

Industry: Insurance

Location: Springfield and Morgan, MN

Nuvera Solution: Managed Cloud Services

Website: fandminsurance.com

How The Product Has Helped and Their Experience With Nuvera

Nuvera's workstation solutions have given the F&M Insurance Agency staff the gift of stress reduction. Knowing that their information is completely secure and safe on Nuvera servers, without having to remember to do daily backups or swap backup cartridges, allowed their employees to concentrate on other tasks. Hosted Microsoft Exchange gave their employees the capability to log in to their email while off-site, which led to increased productivity. Overall, Nuvera's solutions helped the agency save time and headaches!

F&M Insurance Agency could not say enough about the employees of Nuvera. They would recommend Nuvera to other businesses simply based on the experience they had with the people who helped them on this project. They enjoy the fact that an answer to any issue is only one call away.

"I know that if there is a problem, all I need to do is call and someone will take care of it, or find a way if they don't know how."

– Kaye Richert, System Administrator

