



*Kadyl Inc. necessitates reliable services to deliver freight on time, every time.*

## **Kadyl Inc.'s Challenge**

Kadyl Inc. is a freight trucking operation located in the city of Litchfield. They provide transportation to customers who need products and freight delivered on time. They promise experienced delivery every time through interconnected communication between the sales staff, drivers, dispatchers, and customer service representatives. They've built a reputation on excelling in shipping and logistics, while focusing on serving their customers.

Because Kadyl Inc. is customer service focused, they needed to ensure their team is equipped with the necessary equipment to get the job done. The entire operations team is in constant communication in order to deliver on time for their customers.

Kadyl Inc. had issues over the years with different telecommunications companies who would rather point fingers in different directions than fix the problems they were having with their service. Their archaic system was malfunctioning and in need of updating.

## **Why They Chose Nuvera**

Simply put, Kadyl Inc. wanted to stay local in the Litchfield community and they received outstanding support from the Nuvera team. The FlexVoice phone system, Internet and TV were all major upgrades compared to the service they were using previously.

After a free consultation with the Nuvera sales team, they were made aware of the additional features they would get with Nuvera's FlexVoice phone system to increase operational and logistical efficiency. They appreciated that the Nuvera team stuck to their word 100 percent and handled the setup and training.

**Let's Connect.**  
**844.610.5300 or visit [nuverabusiness.com](http://nuverabusiness.com)**

## **About Kadyl Inc.**

**Industry:** Transportation

**Location:** Litchfield, MN

**Nuvera Solution:** FlexVoice, Internet, TV

**Website:** [kadylinc.com](http://kadylinc.com)

## **How The Product Has Helped and Their Experience With Nuvera**

Nuvera's solutions and local customer service reminds Kadyl of the great service they provide their customers. They appreciate the great phone features they never had on their old system and the reliability of the services. They know Nuvera is available in their local community and will provide solutions instead of pointing fingers.

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**"We were looking to update the archaic system from our previous provider, and wanted to go with a local company who would stick to their word 100% with a team we could trust."**

**- Clint Penk, President and CEO**

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