



# New Ulm Chamber

*Nuvera's hosted voice solution, FlexVoice, provides the New Ulm Chamber of Commerce with new phone features.*

## **New Ulm Chamber's Challenge**

The New Ulm Area Chamber of Commerce was looking to update their old phone system. The older system wasn't giving them the functionality and features that they needed from a system in order to keep in contact with the many small and large businesses within their membership organization. They wanted to see what different options were available, and were looking for more features to better productivity and, if possible, to lower their monthly bill.

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**"Nuvera has a good product and a great staff. They're always very responsive and answer questions in an efficient manner."**

**– Jenny Eckstein, VP of Business Affairs**

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## **Why They Chose Nuvera**

Nuvera and the New Ulm Chamber have a solid working relationship. They are a chamber member and help out within the community. Nuvera was able to provide different options for the Chamber to consider. Ultimately, the Chamber of Commerce decided to go with Nuvera's state-of-the-art FlexVoice system which gave them the features they wanted in a new phone system.

## **How The Product Has Helped and Their Experience With Nuvera**

The FlexVoice phone system provides the Chamber with the solution they were looking for. They really enjoy that there are many different options they can utilize if they

## **About New Ulm Chamber of Commerce**

**Industry:** Non-profit Organization

**Location:** New Ulm, MN

**Nuvera Solution:** FlexVoice

**Website:** [newulm.com](http://newulm.com)

choose to, and each employee can set their phone up with these options separately.

They are most excited about having speakerphone and caller ID. Now when somebody calls into their office building each employee is able to see who is calling, and can grab the phone right away if they know it is for them. An added benefit is that it has saved them on their monthly bill.

The New Ulm Chamber is happy to continue their great working relationship with Nuvera. They know that they were provided a good product, and even better, a great staff. Nuvera's staff is always responsive and answers questions in an timely manner. The Chamber knows that Nuvera will always deliver on its promises.

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**"Nuvera is a local company, so they can provide immediate service. You know the people who you are working with, and you can see, feel, and try the equipment before you commit!"**

**– Jenny Eckstein, VP of Business Affairs**

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**Let's Connect.**  
**844.610.5300 or visit [nuverabusiness.com](http://nuverabusiness.com)**

