

Corporate Location

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New Ulm, MN 56073
507.354.4111
nuvera.net

Office Locations

221 Main St
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712.434.5989

2104 E 10th St
Glencoe, MN 55336
320.864.2818

111 Second Ave
Goodhue, MN 55027
651.923.5005

235 Franklin St SW
Hutchinson, MN 55350
320.587.2323

421 S CSAH 34
Litchfield, MN 55355
320.593.2323

4690 Colorado St SE
Prior Lake, MN 55372
952.226.7000

137 E 2nd St
Redwood Falls, MN 56283
507.627.4111

121 Second Ave NW
Sleepy Eye, MN 56085
507.794.3361

22 S Marshall Ave
Springfield, MN 56087
507.723.4211

Nuvera TechTrends

15 Berens Blvd
New Ulm, MN 56073
507.233.3000

Early spring means construction is booming!

Minnesota and Iowa were fortunate to see an early spring this year, which means Nuvera and our partner contractors were able to get into the field to begin finishing touches on many of the 2023 carryover projects. Planning and pre-construction meetings are happening in several communities for 2024 fiber construction. We are bringing lightning-fast fiber internet to our service areas as quickly as we can including the new communities of Olivia, Cokato, Belle Plaine and Shakopee.

Here is a helpful timeline as to what you can expect throughout the fiber construction process:

- **Step 1:** Site preparation – Planning the fiber route and marking rights-of-way with flags or paint.
- **Step 2:** Fiber construction – Boring/ construction and splicing main line fiber to serve the area.
- **Step 3:** Drop construction – Building service drops to customers’ homes or businesses.
- **Step 4:** Lawn restoration – Ongoing as needed.
- **Step 5:** Splicing – Splicing the customer’s fiber drop at the equipment on the outside of the home or business.
- **Step 6:** Installation – Complete install inside the home or business to enjoy blazing fast internet via fiber optics!

After construction is complete, restoration will be a two-part process:

- **Phase 1:** Holes will be filled with sand to ensure the construction area is safe and allowing time for settling before final restoration.
- **Phase 2:** Work crews return and complete the site restoration after construction is complete. This includes filling the impacted areas with black dirt/topsoil and grass seed. If a hard surface has been disrupted, it will also be replaced with a hard surface.



Step 1



Step 2



Step 3



Step 4



Step 5



Step 6

If, at any time, you have a concern about the restoration process, you can submit a ticket online. Either go to nuvera.net/construction and click on “Submit a Restoration Ticket” or scan this QR code with your phone, which will take you to an online form.

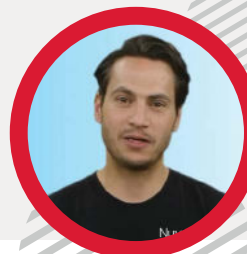
Current Nuvera customers will migrate to the new fiber network and will be contacted directly when it’s time to switch over.



Meet Tony, Nuvera’s AI Spokesperson

Nuvera is pleased to introduce Tony, our new AI spokesperson who is here to help guide customers and communities through the fiber construction process. Tony will be featured in a series of videos with topics like mainline boring, splicing, lawn restoration, fiber installation and more. You can find Tony’s videos on our YouTube channel at YouTube.com/@NuveraCommunications

There are a handful of videos there now. Keep checking back for more informative videos to come in the future!



The Superiority of Fiber Internet over 5G



In the bustling world of internet connectivity, the competition between fiber internet and 5G is a hot topic. Fiber stands out as the superior choice for several compelling reasons. Here's why:

- Fiber internet is known for its outstanding uptime, significantly reducing the frustrations of unexpected outages. Nuvera fiber internet boasts 99% average uptime.
- Its infrastructure is less susceptible to environmental factors or physical blockages, unlike 5G signals which can be easily obstructed.
- Provides a stable connection crucial for activities requiring continuous, reliable internet access like video conferencing and online gaming.
- Offers high-speed internet without fluctuations during peak usage times, ensuring a seamless online experience.
- Unique in providing symmetrical upload and download speeds, making it ideal

for large file transfers and content creation.

- Fiber internet uses underground cables, making it difficult to intercept data without physical access, unlike 5G signals transmitted through the air, which are more susceptible to interception.

Fiber internet continues to outshine its competitor with its reliability, speed capabilities, and secure technology. Whether for home use, professional purposes, or gaming, fiber provides a comprehensive solution that meets the demands of heavy internet users. Fiber internet's inherent advantages make it the preferred choice for anyone looking for a dependable and high-quality online experience, making fiber the clear leader in the connectivity race.

Learn more about the fiber internet options from Nuvera and whether it is available at your location at nuvera.net/gig-fiber.

Protect Your Home's Technology with Nuvera's Technology Guard

Our lives are increasingly dependent on technology for work, entertainment, and staying connected with those we love. Recognizing this, Nuvera's Technology Guard offers an extensive service covering:

- Wire cuts/issues inside the home
- Faulty wall jacks
- Technician visits associated with inside wire repair
- Bonding copper services for speed upgrades
- Maintenance or repair of existing wiring to Nuvera owned equipment or landline phone equipment

However, certain services such as changing TV remote batteries, electrical issues, damages caused by acts of God (like floods or fires), or any willful damage by the customer are not covered under this plan.

Terms and Conditions You'll Want to Know

- Coverage spans internal wiring related issues for Nuvera services.
- The service extends to internet and television, not just phone services.
- Commitment to a 12-month period is required, with the ability to cancel any time after.
- In the event of cancellations within the first 12 months, customers will be billed for the remaining months.
- Without Technology Guard, customers might face a truck roll and labor charge (~\$85/visit) compared to a monthly fee of \$6.95/month for Technology Guard.

Call 844.354.4111 or visit your local Nuvera office to learn more!

If you are interested in purchasing Nuvera Communications, Inc. stock (NUVR), please contact our corporate office.

The New 924 Area Code In Southern Minnesota – Effective July 30!

Please note that the new 924 area code in Southern Minnesota that we first told you about in our last newsletter will be in place beginning July 30, 2024. This means that, beginning July 30, when you make a phone call within the 507 area code, it will be **mandatory** to include that area code when you dial. Beginning Aug. 30, 2024, new numbers may be assigned using the 924 area code.

Nuvera donated a total of \$1,667 to three food shelves in our service areas in April! Employees donated money and food items as well as items for a fundraiser to reach this impressive sum. We're so proud to make a difference in the communities we cherish and call home!

