



## Glencoe Light and Power

When a business isn't happy with their current service provider, an alternative solution is sought. That sums up the experience Glencoe Light and Power had before Nuvera stepped in. "We weren't happy with the service we were getting, it was an okay product, but the poor service negatively affected the overall service we should have been receiving," said Dave Meyer, General Manager.

Since switching their broadband service to NuFiber Internet from Nuvera, Glencoe Light and Power has seen significant improvements. They stated their new fiber connection was certainly an upgrade.

Glencoe Light and Power had their phone service through Nuvera, so staying local for additional services was important to them. "After talking with Nuvera and realizing they had the staff and solutions we needed, we were happy to switch to their fiber internet. Our Territory Manager Tim has been very responsive and a great companion to us," Meyer explained.

Regarding their current service with Nuvera, Glencoe Light and Power emphasized that reliability has been key, with very little downtime. They have also noticed significant speed improvements with the fiber internet upgrade.

Nuvera's commitment to collaborating with and supporting the local communities it serves has not gone unnoticed by its customers. "We could tell that Nuvera has made a real commitment to the Glencoe community, and we respect that."



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