



PAC USA (Public Action Communications)

Ray Joachim wanted to upgrade his business capabilities with more services. Upon reaching out to his Territory Manager Tuan Vu, a meeting was set up. Tuan showcased Nuvera's fully integrated systems that would enhance Ray's capabilities, and following the proposal, an agreement was signed right away.

"I was actually surprised that I was able to get all these services from Nuvera and it actually LOWERED my monthly cost a little bit compared to what I was paying my previous provider," said Ray Joachim, owner of Public Action Communications.

Ray elaborated on his switch to Nuvera, emphasizing the importance of having a local company versus a national chain. "I am a local businessperson, so I stress the importance to anyone to 'buy local, buy local, buy local!' Our customer support has been great too. There was an issue with the TV, and Nuvera had a tech come out who quickly figured out it was an issue with the TV and nothing to do with Nuvera."

In addition to the new services added, Ray mentioned that he was pleased Nuvera took care of removing and correctly disassembling all the old equipment before installing the new systems, saving him a lot of work.

Ray is extremely pleased to have a direct line with Nuvera tech reps and his Territory Manager, emphasizing the importance of local support. He also mentioned hearing multiple positive stories via word of mouth.