



ST. JOHN'S
CIRCLE OF CARE
A TRADITION FOR ALL AGES

St. Johns Lutheran Home

As with many of its current clients, St. Johns Lutheran Home began their service with Nuvera many years ago. This long-term relationship laid the foundation for additions to services as technology advanced. St. Johns has added IT and managed services in recent years before the arrival of their recently installed fiber optic business internet.

As healthcare has seen changes focused on rules and regulations surrounding their security, they were eager to have Nuvera step in and solve their compliance requirements. "Our insurance required cybersecurity initiatives back in 2021, so we leaned on Nuvera to install firewalls and other network preventative measures bringing us up to code for our insurance provider," said Paula Barnes, HR Director.

The release of fiber optic broadband internet in the Springfield community meant St. Johns Lutheran Home could improve their internet connection and "stay with the times" by upgrading to NuFiber Internet from Nuvera. This enhanced internet connection was a great advancement for St. Johns and met all the needs of their healthcare facility.

Customer service and IT support have been of the utmost importance to St. Johns. "We stayed with Nuvera due to comfort with our current Territory Manager Ryan Lohman and others over the years. They are easy to get a hold of and accommodating with our schedules, giving us options to choose from. That same-day response really seems personal, and we feel good having that 'openness' into Nuvera," said Barnes

Not only has Nuvera's fiber internet been a big upgrade to St. Johns Lutheran Home, but the new reliability has been tremendously helpful in keeping them online. "It has been easy having Nuvera maintain everything for us from IT and security, to upgrading us to a secure email system. Plus, they did a great job of replacing outdated equipment and handled all the installations keeping us current with technology," Barnes stated.



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