

Corporate Location

27 N Minnesota St
New Ulm, MN 56073
507.354.4111
nuvera.net

Office Locations

221 Main St
Aurelia, IA 51005
712.434.5989

2104 E 10th St
Glencoe, MN 55336
320.864.2818

111 Second Ave
Goodhue, MN 55027
651.923.5005

235 Franklin St SW
Hutchinson, MN 55350
320.587.2323

421 S CSAH 34
Litchfield, MN 55355
320.593.2323

4690 Colorado St SE
Prior Lake, MN 55372
952.226.7000

137 E 2nd St
Redwood Falls, MN 56283
507.627.4111

121 Second Ave NW
Sleepy Eye, MN 56085
507.794.3361

22 S Marshall Ave
Springfield, MN 56087
507.723.4211

Nuvera TechTrends

15 Berens Blvd
New Ulm, MN 56073
507.233.3000

Nuvera Fiber Construction FAQs

It has been a busy construction season for Nuvera and our partners as we work to install lightning-fast fiber internet to as many homes and businesses as possible. As we move through this process, we get many questions out in the community and online about different aspects of these projects. Keep reading for the answers to some of our most frequently asked questions.

WHAT HAPPENS TO MY LAWN AND/OR RIGHT-OF-WAY DURING CONSTRUCTION?

Nuvera will indicate in the right-of-ways where the fiber will be, and flags or paint markings will be placed. All public utilities in the construction areas will be marked by the respective utility company. Flags will be removed after construction is complete and paint markings will fade on their own. Nuvera will restore any disruption to your lawn/landscaping after fiber is buried to your home. If there are still concerns after lawn restoration has taken place, reach out to our team at nuvera.net/construction and click on "Submit a Restoration Ticket."

WHY IS IT TAKING SO LONG TO GET THE FIBER TO MY HOME OR BUSINESS?

We are glad that people are so excited to get our super-fast fiber internet, but there are several steps to the process:

1. Site preparation
2. Mainline boring and splicing
3. Individual drops to the property
4. Splicing the individual drops
5. Restoration

We appreciate your patience while we take the time to do each of these steps in order, correctly, to bring you the best service possible. Construction updates are refreshed frequently for each community at nuvera.net/construction/updates.

WHERE IS MY COMMUNITY IN THE OVERALL NUVERA GIG CITIES PLAN?

Nuvera is expanding its fiber network as quickly as possible. At the end of 2023, we connected more than 10,000 homes and businesses to our fiber network. The multi-year Gig Cities Project is in its fourth year and the lessons we have learned along the way have been invaluable to the continued success of the project. In 2024 we continue to expand our fiber network to several new communities:

- Belle Plaine
- Cokato
- Olivia
- Shakopee

Keep checking nuvera.net/construction/ updates for current plans and availability.

Thank you for your continued support and patience as we work diligently to bring you the best internet service possible. If you have any more questions or need further assistance, please don't hesitate to contact us at 844.354.4111.

Sizzling Summer Savings with Nuvera Wireless

Get a \$500 device credit when you purchase a new 4G HD or 5G device!¹

Call **844.354.4111** or stop by your local Nuvera office to learn more!

Offer valid through September 30, 2024. Some restrictions may apply. Customer must finance for 30 months. Cannot be combined with other promotions nor used on Eco plans of 300 minutes or lower. Cannot be used if the customer has received a promotion within the past 12 months. ¹Amount of credit is dependent upon the price of the cell phone purchased. Service subject to availability.



Stay Connected with Nuvera's New Backup Power Solution



Power outages can strike at any moment, leaving you without the essential services you rely on. A backup power solution provides temporary power to your router, ensuring your internet connection remains intact. It can also power other items that require a power source.

Additionally, Nuvera's backup power solution shields your electronic equipment from power surges, protecting your investment and preventing costly repairs.

Here are the standout benefits of Nuvera's backup power solution:

- A capacity of 600VA/330 watts, which can provide power to run essential devices like a computer, monitor and router.*
- Power surges are sudden increases in voltage that can damage electronic devices. Nuvera's backup power solution protects your router and other connected devices from these potentially harmful surges.
- A USB port that allows you to charge

mobile devices. Whether it's your smartphone, tablet, or other USB-powered gadget, you can keep these essential devices charged and ready to use.

- The compact design of Nuvera's backup power solution makes it easy to place in any location. You can also move it to different areas of your home as needed, ensuring you always have backup power where it's most needed.

Don't wait for the next power outage to disrupt your life. Visit nuvera.net/backup-power, call 844.354.4111, or stop by your local Nuvera office today to get started with our backup power solution.

*The Backup Power unit is a temporary power source in the event of an electrical outage. Estimated use expectancy varies and is dependent on several variables. The manufacturer and seller of this battery backup system make no guarantees, representations, or warranties, either expressed or implied. Some restrictions may apply. Call for details.

Choosing and Setting Up Home Security Cameras

Having a home security camera can provide peace of mind and added security for your household.

One important factor to consider when purchasing a home security camera is the bandwidth requirement—the amount of data that can be transmitted in a given amount of time.

Most home security cameras require at least 1-2 Mbps (megabits per second) of bandwidth for standard definition cameras and at least 4-5 Mbps for high-definition cameras. However, this is the *minimum* requirement to ensure smooth video streaming and playback. Before purchasing a home security camera, check the manufacturer's guidelines for their specific bandwidth requirements.

Factors that can interfere with your home security camera performance include:

- Multiple devices connected to your internet router.
- Slow internet connection. Consider upgrading your internet plan if needed.
- Distance of the camera from your router.
- Other wireless devices creating interference.

A mesh extender in your home may boost connectivity to your security camera despite distance from the router and interference from other devices. Ask one of our tech experts for more information about mesh extenders.

References

- "How Much Bandwidth Do I Need for Security Cameras?" by SafeWise, safewise.com
- "Choosing the Right Security Camera System for Your Home" by Consumer Reports, consumerreports.org
- "Home Security Cameras: A Helpful Guide" by State Farm, statefarm.com

Congratulations Scholarship Winners!

Congratulations to this year's recipients of the R.T. Rodenberg Memorial Scholarship, listed here:

- **New Ulm Public High School**—Taylor Hauenstein & Benjamin Wilkins
- **Minnesota Valley Lutheran High School**—Gabbie Bleick
- **Redwood Valley High School**—Kenzie Lundeen
- **Hutchinson High School**—Kaden Butler
- **Goodhue High School**—Jed Ryan
- **Alta-Aurelia High School**—Jaclyn DeGroot
- **New Ulm Cathedral High School**—Logan Kreilkamp
- **Glencoe-Silver Lake High School**—Andrew Bandas
- **Springfield High School**—Noah Riederer
- **Prior Lake High School**—Sean Wirtz
- **Sleepy Eye High School**—Lydia Huiras
- **Litchfield High School**—Lukas Kuehl

The Nuvera team had a great time seeing so many friends and customers at parades in our region this summer! Here we are ready to go at the Litchfield Watercade Parade in mid-July.



If you are interested in purchasing Nuvera Communications, Inc. stock (NUVR), please contact our corporate office.