

Residential & Business Fiber Construction Fee Terms & Conditions

Presale

Customer has elected to sign up for service (presale) in advance of fiber construction in their area to secure placement of fiber facilities to their premise.

Customers signing up for presale service online, in-person or over the phone with a Nuvera representative agree to install Nuvera's fiber internet service within 60-days of fiber becoming available. All applicable information relative to this presale agreement was communicated and/or provided to customer when the order was placed.

As part of customer presale order, Nuvera agrees to install fiber facilities (fiber drop buried to premise and a fiber terminal installed) to the customer's home or business. Nuvera will contact customer when construction of these fiber facilities is scheduled to take place at their premise. Customer can refuse installation of fiber facilities at this time, and their presale order will be cancelled with no further penalty. If fiber facilities are installed, customer will be required to install Nuvera fiber internet service within 60 days of fiber internet service becoming available. If customer elects to not install fiber internet service, they will be responsible to pay a \$250 construction fee.

No Fiber to Premise

If an address does not have fiber facilities buried to their premise, additional work is required and a \$250 construction fee will apply or will be waived if they commit to a service agreement.