

How to Set Up an Online Account in Nuvera's Customer Portal

1. Go to nuvera.net/my-account or select My Account in the black top menu bar and click on Manage Your Account.
2. Click on Create Your Account Now, beneath the Sign In button.



3. Complete the information on the registration page including first name, last name, email address – which must match the one on your Nuvera main account – mobile number and your account number.

Register

Your Personal Details


☐ I consent to being contacted via text, email, or phone call regarding service appointments and options.

☐ I accept privacy policy ([read](#))


Register

Already have an account? [Sign-in](#)

4. You will need to get your account number when you get your first paper bill. This appears in the upper right-hand corner of your paper bill right beneath the statement date.
5. Don't forget to click the privacy policy recognition and the register button at the bottom of the registration page when you are finished.
6. After clicking the register button, on the next screen, click continue.
7. Then be sure to click the confirm button and you will be taken into your account.
8. After registering, you'll get an email with a link to create your password. The link in the email will take you to the password creation and confirmation page. Follow the instructions to finish setting your password.




Select your OneLogin password. Password must be at least 8 characters long, must contain at least three of, upper case letters, lower case letters, numbers, and special characters. Valid special characters include: ! @ # € % & . , \$ + § / () = * ; : _ -



Complexity

Estimated time to crack



9. Your password must be at least 8 characters long and must contain at least three of: upper case letters, lower case letters, numbers, and special characters shown here: ! @ # € % & . , \$ + § / () = * ; : _ -

10. **To sign up for paperless billing** simply click the button that says go paperless next to the mailbox icon. After you've enrolled, your bill will be created and displayed online. You will receive an email notification when your bill is available to view online.

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