



Nuvera's FlexVoice Fulfilled the City of Hutchinson's Needs When Searching for a New Phone System

The City of Hutchinson's Challenge

With the City of Hutchinson having multiple departments, building locations and employees, they knew they were in need of a replacement to their aging phone system. They wanted to give their staff the phone features they desired, to ensure that they could work more efficiently and have total end user control of their phone functions. The City required a system that wouldn't have a lot of upfront cost, was Voice over Internet Protocol (VoIP), and had a call management system.

"Nuvera was able to fulfill all of our needs, based on the services and features we desired."

- Tom Kloss, City of Hutchinson Director of IT

Why they chose Nuvera

The City of Hutchinson has worked with the Nuvera on several projects over the years and has a great relationship with the staff. As a city office, they like to keep their business local and have always been great proponents of Nuvera services. They knew they could trust that FlexVoice, powered by Broadworks, would check off each of their necessities.

How the product and services have helped

Nuvera's unified communications hosted voice, FlexVoice, provided the City of Hutchinson with the solutions they sought and one that would meet their expectations now and into the future. The VoIP system connects all of their office locations, multiple departments, administrators and employees via 4-digit dial across their entire voice network. Residents of Hutchinson can easily find the department they are trying to reach through the automated call manager.

Let's Connect.
Call 1.844.610.5300 or visit nuvera.net

About the City of Hutchinson

Industry: Government

Location: Hutchinson, MN

Nuvera Solution: FlexVoice

Website: www.ci.hutchinson.mn.us

The City now has new state-of-the-art phone equipment, all without having had a large capital expenditure. If they have any questions about the features, the local Nuvera staff will provide them with the answers they seek and provide a positive experience.

"Working with the Nuvera employees has been a very positive experience. They know our system as well as we do."

- Tom Kloss, City of Hutchinson Director of IT

Their experience with Nuvera

The City of Hutchinson continues to have a great working relationship with Nuvera. They have a long history of success with the products and service that Nuvera provides, and they can trust the IT experience and recommendations from the local staff.

